



# MGH PROFESSIONAL PRACTICE MODEL

## VISION & VALUES

We have a shared vision and value accountability, respectability, diversity, resource effectiveness and our core value—relationship-based care.

## STANDARDS OF PRACTICE

These exist to ensure that the highest quality of care is maintained regardless of the number of professionals providing care, or the experience of those professionals.

## NARRATIVE CULTURE

Clinical narratives are an effective way to share and reflect on clinical practice. They reveal the clinical reasoning and knowledge that come from experiential learning.

## RELATIONSHIP-BASED CARE

Our core value of relationship-based care and our belief that the patient/family-provider relationships are critical to the development of our Professional Practice Model, which we define as interdisciplinary, patient- and family-centered care.

VISION  
&  
VALUES

STANDARDS  
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CULTURE

## PROFESSIONAL DEVELOPMENT

It is essential to our ability to provide quality care, to achieve personal and professional satisfaction, and to advance our careers. Our activities include orientation, in-service training, formal and continuing education, and clinical advancement activities.

PROFESSIONAL  
DEVELOPMENT  
&  
LIFELONG  
LEARNING

RELATIONSHIP-BASED CARE

## CLINICAL RECOGNITION & ADVANCEMENT

The Clinical Recognition Program marks the acquisition and development of clinical skills and knowledge as clinicians pass through four phases: entry, competent, advanced clinician, and clinical scholar. In addition, a myriad of recognition awards for excellence in clinical practice, education and research exist.

CLINICAL  
RECOGNITION  
&  
ADVANCEMENT

COLLABORATIVE  
DECISION-MAKING

RESEARCH  
&  
EVIDENCE-BASED  
PRACTICE

INNOVATION  
&  
ENTREPRENEURIAL  
TEAMWORK

## COLLABORATIVE DECISION-MAKING

Built on the premise of “teamness” and team learning—the network of relationships between people who come together and implement actions or strategies toward a desired outcome.

## RESEARCH & EVIDENCE-BASED PRACTICE

The possession of a body of knowledge from research is the hallmark of a profession. Research is the bridge that translates academic knowledge and constructed theories into direct clinical practice.

## INNOVATION & ENTREPRENEURIAL TEAMWORK

Members of the interdisciplinary teams that comprise Patient Care Services are committed to working together to identify issues in care delivery and, more importantly, identify strategies to enhance care delivery.